



WAREHOUSE ASSOCIATE

As a Warehouse Associate at Quest Outreach Society, you will help serve Quest Client Communities and support our food distribution and logistic activities. If you're an organized and driven individual who loves to feel like a member of a team doing good work, then this is the job for you!

About You: You are a reliable individual who enjoys hands-on work and being part of a mission-driven team. You take pride in keeping things organized, working efficiently, and ensuring that food reaches those who need it most. You thrive in a fast-paced environment, are comfortable lifting and moving products, and have a keen eye for detail.

About Quest: Quest Outreach Society exists to disrupt cycles of food insecurity through access to healthy and affordable food. By bridging the gap between food banks and grocery stores, Quest provides a shopping experience for those in need based on principles of dignity, access and sustainability. Quest believes in a grocery model that simultaneously supports the community while reducing greenhouse gas emissions. A leader in redistribution, we work to actively redirect healthy, good food that would otherwise end up in the landfill and contribute to greenhouse gas emissions. Almost all of Quest's food is donated by local food partners from across British Columbia and delivered across our five Lower Mainland markets at reduced cost to our client communities. Quest's five grocery markets are located in Burnaby, Surrey, North Vancouver, East Vancouver and the Downtown Eastside.

Duties & Responsibilities: Reporting to Quest's Manager of Food Logistics, the Warehouse Associate holds the following responsibilities:

- Safely load and unload products following safety protocols to ensure efficient and damage-free handling.
- Assemble and prepare daily pallets for shipment to Quest Markets, ensuring accuracy, proper labeling and secure packaging for safe transport.



- Organize and store donations in designated areas, ensuring proper rotation and inventory control.
- Adhere to security, health and safety procedures and protocols to ensure a safe working environment.
- Maintain cleanliness and organization of the warehouse, including disposing of waste and recycling materials appropriately.
- Operate warehouse equipment, such as pallet jacks and stackers.
- Follow all safety and food handling guidelines to ensure a secure and hygienic work environment.
- Work collaboratively with staff and volunteers to maintain efficient warehouse operations.
- Other tasks as related to distribution, warehouse and delivery as required and directed.
- Participate in professional development opportunities as required.

Required Skills and Experience:

- Previous warehouse experience preferred.
- Ability to lift up to 50 lbs repeatedly and stand for extended periods of time.
- Strong attention to detail and ability to follow instructions.
- Goal-driven and able to meet deadlines in a fast-paced, team-oriented environment.

Nice-to-Have-But-Not-Required

- Pallet Jack Certification
- Food Safe Certificate Level 1
- Standard First Aid

Compensation & Commitment

This is a full-time position with Quest and is based at Quest's Distribution Center located at 2020 Dundas Street in Vancouver, BC.

The hourly wage is \$20.00/hour.

Application Deadline: February 21, 2025



To apply: Please include the following in an email with the subject heading “Quest Warehouse Associate” to Quest’s Manager of Human Resources, Diana Pemberton, at hr@questoutreach.org:

- Your resume
- In your email describe your experience and interest in working with Quest

We recognize the importance of a diverse workforce and encourage applications from Indigenous people, women, LGBTQIA+ people, people of colour, people with disabilities, and people who identify as neurodiverse.

If there are any accommodations we can provide to make our hiring process more accessible, or if you have ideas for improving our hiring process, please reach out to us directly. We'd be happy to do our best to set you up for success.

After You Apply: We appreciate the time, consideration and effort of all applicants. Only individuals selected for an interview will be contacted. Qualified candidates who submit their application ahead of the deadline may be contacted sooner for an initial interview.

Thank you for your interest in working with Quest!